

United States Marble (“US Marble”) EverCor Solid Surface products are warranted to the original purchaser to be free from manufacturing defects in the material under normal use. United States Marble will, at its option, replace, repair, or make suitable adjustment, where our inspection shows any such defects occurring in normal use, in residential application, to the original owner/purchaser. Normal wear and tear excluded. Commercial applications excluded.

United States Marble is not responsible for any removal, installation or labor cost, or any consequential damage as a result of any defective product. Improper installation, and improper care or maintenance of the product will void this warranty. Implied warranties, including that of merchantability, are expressly limited in duration to the expiration of the warranty. This warranty gives you specific legal rights. You may also have other rights which vary from state to state. This is our exclusive written warranty. Warranty Registration Card must be submitted within 60 days of the Original Purchaser’s receipt of the product to validate this warranty. To obtain warranty service, you must have your original sales receipt. You may contact the place of purchase to initiate, or contact US Marble at 7839 Costabella Avenue, Remus, Michigan 49340.

**NOT COVERED BY WARRANTY:**

- US Marble does not replace product on the basis of color hues, veining patterns or intensity. Store samples are a representation of the final product – and can vary in shading and veining. Website and/or brochure color illustrations should be used as a reference only. Customers should make their final color selections from actual store samples...and be aware of the variations. Matte finish is the only finish available.
- US Marble does not replace product resulting from damages occurring after delivery; during installation or storage of the product; improper storage/handling; use of abrasive or improper cleaners or chemicals; repair by someone other than US Marble factory-trained representatives.



# Application for WARRANTY

Please mail application to: **US Marble, 7839 Costabella Ave, Remus, MI 49340**

To obtain warranty service or additional information, call or write us and be prepared to provide pertinent information regarding your claim or problem, including the Sales Order Number and description of the product. Warranty Registration Card must be submitted within 60 days of the Original Purchaser's receipt of the product to validate this warranty. US Marble does not cover reinstallation costs.

## **ORIGINAL PURCHASER**

Item Purchased:  EverCor Solid Surface Vanity Top  EverCor Solid Surface Other \_\_\_\_\_

Name \_\_\_\_\_ Place of Purchase \_\_\_\_\_

Address \_\_\_\_\_ Location \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone #1 \_\_\_\_\_ Email \_\_\_\_\_

Phone #2 \_\_\_\_\_

Special Order Production Number (from box): \_\_\_\_\_ Please attach copy of purchase receipt.

## **PROJECT INFORMATION**

What description best describes your project?  Bathroom Remodel  New Addition  New Construction  
Other \_\_\_\_\_

What other products did you purchase for your project? (check all that apply)

Cabinet  Faucet  Toilet  Tile  Shower Walls  Shower Floor  Lighting  Bathtub  
 Paint/Wall Covering  Accessories  Vanity Top  Other \_\_\_\_\_

## **CUSTOMER SATISFACTION SURVEY** Please take a moment to tell us about your purchasing experience.

Rank in order of importance (1 = most important, 10 = least important) the following criteria used when choosing your bathroom vanity top:

___ Price	___ Color (top/deck & bowl)	___ Available sizes
___ Lead time to delivery	___ Customization options	___ Warranty
___ Brand name	___ Easy to clean	___ Easy to maintain
___ Bowl style (undermount, integral, drop-in)		

Who installed your US Marble product?

Contractor/Installer  Homeowner

Has the product met your expectations?

Yes  No

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

How was your buying experience?

Easy  Somewhat easy  
 Difficult  Very difficult

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Did you receive color samples?

Yes  No

Did this help you make your color decision?

Yes  No

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Would you consider US Marble products for another bathroom project?

Yes  No

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Would you recommend US Marble?  Yes  No

Comments \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_